



Your SOFA Solutions

FIM - Manufacturer Warranty Statement Terms and Conditions All Customers

Product/Components	* Period
Timber frame	1 year
Metal frame	5 years
Fabric	1 year
Foam	1 year
Cushion filling-Dacron	1 year
PU	1 year
Sofa bed mechanism	1 year
Recliner mechanism	1 year
Electrical parts and Accessories	1 year
Workmanship	1 year
Sofa Legs	1 year

Terms and Condition of “Manufacturer’s Warranty”

***Warranty period** - refers to the time from date of Manufacture as shown in the Care Label located at the based of each sofa.

No warranty, express or implied, applies to any condition resulting from normal wear and tear, misuse, abuse, delivery or transportation damage, nor any condition resulting from incorrect or inadequate maintenance, cleaning or care. The manufacturer shall under these Limited Warranties is limited to repair, or at its option, replace whether in part or in whole to the original FIM buyer. Original FIM buyer will be responsible for labor, packing, and all shipping and transportation costs.

To make a claim:

If a problem arises that is covered by our Limited Warranties, please send your inquiry with the necessary information listed below to FIM Customer Service:

1. Photographic evidence of the problem
2. Description of the problem
3. Photograph of the “Care Label” which is located at the underneath of every sofa.

Care label

